

TRAINING PROGRAMS

The **My Success Program** also connects you to training opportunities and classes at your work site.

We help you build your personal and employment skills so you can grow within your company. We partner with organizations throughout the community to offer classes such as:

- ◆ **Basic computer skills**
- ◆ **Computer applications**
- ◆ **Financial management & budgeting**
- ◆ **Credit repair and foreclosure prevention**
- ◆ **Affordable family nutrition**
- ◆ **English as a second language (ESL)**
- ◆ **Leadership and problem solving**
- ◆ **Math proficiency**
- ◆ **GED classes**
- ◆ **Health and wellness**
- ◆ **Free income tax preparation**

OUR GOAL

Investing in helping our employees achieve their goals at work and in life.

Do you need an educational opportunity not offered through WMERN?

Your Success Coach can help you find a class or program that is right for you, get you registered or search for financial aid if needed.

MEMBER COMPANIES & HOURS

Aspen Surgical

6945 Southbelt Dr SE, Caledonia, MI 49316

- ◆ Friday: 8:30AM-5:00PM
(1st, 2nd & 4th week)
- ◆ Friday: 7:00AM-3:30PM
(3rd week)

Corium International, Inc.

4558 50th St SE, Grand Rapids, MI 49512

- ◆ Thursday: 8:30AM-5:00PM
(1st, 2nd & 4th week)
- ◆ Thursday: 7:00AM-3:30PM
(3rd week)

Holland Home

2100 Raybrook SE, Grand Rapids, MI 49546

- ◆ Wednesday: 8:30AM-5:00PM

Ranir, LLC

4701 East Paris Ave SE, Grand Rapids, MI 49503

- ◆ Tuesday: 8:30AM-5:00PM
(1st, 2nd & 4th week)
- ◆ Tuesday: 7:00AM-3:30PM
(3rd week)

Sunset Retirement Community & Services:

Brookcrest

3400 Wilson Ave, Grandville, MI 49418

- ◆ Monday: 8:30AM-5:00PM
(1st, 2nd & 4th week)
- ◆ Monday: 7:00AM-3:30PM
(3rd week)

Walk-in Welcome

Call, email or text for appointments.
Off-site meeting locations available.
Request additional times if needed.



WEST MICHIGAN ERN MY SUCCESS PROGRAM

A program providing access to social services and training programs that support your employment



We can accommodate employees from any shift!

Christie Swick, Success Coach
Christie@ERNSuccessCoach.com
616-250-7965

WHAT WE DO

The West Michigan Employer Resource Network (WMERN) helps employees access social service and training programs that support employment.

WMERN partners with local government, non-profits and private employers to offer the best resources available.

WMERN networks with other Employer Resource Networks (ERNs) across the state who share best practices and ideas.

Your Success Coach can confidentially help you:

- ◆ improve **employment skills**
- ◆ overcome **personal barriers**
- ◆ prepare for **advancement opportunities**.

STRATEGIC PARTNERS

- ◆ AAC Credit Union
- ◆ Kent County DHHS
- ◆ Michigan ERN TEAM

CONTACT YOUR SUCCESS COACH

- ◆ By phone, text or email. You will receive a reply on the same or next business day.
- ◆ At work or an off-site location.
- ◆ During office hours or a time that works better for you.



WHY SHOULD YOU CALL MY SUCCESS?

Feeling overwhelmed or stuck in a rut? Want to make a change for the better? Are problems at home or work affecting your work performance?

My Success can give the guidance and connection to resources you need. We are here to help with:

- ◆ **reliable transportation** to and from work
- ◆ **thoughts** of quitting your job
- ◆ **conflict** with family, a co-worker, or neighbor
- ◆ a **reliable childcare** provider
- ◆ **concern** about **drugs** and/or **alcohol**
- ◆ **affordable housing** or buying a home
- ◆ problems with your **children**
- ◆ **credit counseling** or **budgeting assistance**
- ◆ applying for **Medicaid, Food Assistance Program, Childcare, or other assistance**
- ◆ personal, marital, or family **counseling**
- ◆ help in improving **work attendance**

COMMON QUESTIONS

What happens when you call your **MY SUCCESS Success Coach**?

To help you best, we will need to ask you for some details about your situation. We may need to see you in person and will try to be flexible around your work schedule. We will then coordinate services to address your concern and will support you as you work through it.

Will you share my information with my employer?

Not unless you give us consent. In some cases, we may need to verify some basic job information with your employer. This could be wages, date of hire or attendance history. Personal information can be confidential and we will not disclose why you are seeking our assistance.

Employer Resource Network Success:

“It is amazing that my employer offers this benefit right onsite. They helped my family during a difficult time with our teenager.”

“I never knew these resources were available. Since I separated from my spouse, things have been very difficult financially. I would be in a much more difficult place if it were not for this program. This has been a bridge to a future.”

“This program saved my job. How would I have gotten to work without a car? I would recommend that anyone connect with the Success Coach.”