

## TRAINING PROGRAMS

The **SOAR Program** offers opportunities for training and classes at your work site. By building your personal and employment skills, we can help you grow within your company.

We partner with organizations throughout the community to offer classes such as:

- ◆ **Basic computer skills**
- ◆ **Computer applications**
- ◆ **Financial management & budgeting**
- ◆ **Credit repair and foreclosure prevention**
- ◆ **Affordable family nutrition**
- ◆ **English as a second language (ESL)**
- ◆ **Leadership and problem solving**
- ◆ **Math proficiency**
- ◆ **GED classes**
- ◆ **Health and wellness**
- ◆ **Free income tax preparation**

### OUR GOAL

Creating access and resources for employee success at work and in life.

**Do you need an educational opportunity not offered through SOAR?**

Your Success Coach can help you find a class or program that is right for you, get you registered or search for financial aid if needed.



<https://www.facebook.com/ERNdetroit>

## MEMBER COMPANIES & HOURS

**Phyllis McElroy, Success Coach**  
313-506-4215 (cell)  
McElroyP2@Michigan.gov

### Detroit Chassis

6501 Lynch Rd, Detroit

- ◆ Monday/Friday: 11:15AM-12:30PM

### Integrated Manufacturing and Assembly

6501 E Nevada St, Detroit

- ◆ Tuesday/Thursday: 8:45AM-2:30PM

13000 Oakland Park Blvd, Highland Park

- ◆ Wednesday: 8:30AM-12:30PM

**S. Danita Jackson, Success Coach**  
313-510-7397 (cell)  
Jacksons5@Michigan.gov

### Detroit Manufacturing Systems

12701 Southfield Rd, Detroit, MI 48223

- ◆ Monday: 10:30AM-2:30PM
- ◆ Wednesday: 12:00PM-4:00PM

### HBF/APU

Detroit Metro Airport

- ◆ Tuesday/Thursday: 10:00AM-2:00PM

### Shinola

Detroit Metro Airport

- ◆ Friday: 11:00AM-3:00PM

### WALK-IN WELCOME

Call, email or text for appointments.  
Off-site meeting locations available.  
Request additional times if needed.



## GREATER DETROIT ERN SOAR PROGRAM

**A program providing access to social services and training programs that support your employment**



**We can accommodate employees from any shift!**

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## WHAT WE DO

The Greater Detroit Employer Resource Network (GDERN) helps employees access social service and training programs that support employment.

GDERN partners with local government, non-profits and private employers to offer the best resources available.

GDERN networks with other Employer Resource Networks (ERNs) across the state who share best practices and ideas.

Your SOAR Success Coach can *confidentially* help you:

- ◆ improve **employment skills**
- ◆ overcome **personal barriers**
- ◆ prepare for **advancement opportunities**.

## STRATEGIC PARTNERS

- ◆ Goodwill Greater Detroit
- ◆ MEDC Community Ventures (CV)
- ◆ Michigan ERN TEAM
- ◆ Local Credit Union
- ◆ Wayne County DHHS

## CONTACT YOUR SUCCESS COACH

- ◆ By phone, text or email. You will receive a reply on the same or next business day.
- ◆ At work or an off-site location.
- ◆ During office hours or a time that works better for you.



## WHY SHOULD YOU CALL SOAR?

Feeling overwhelmed or stuck in a rut? Want to make a change for the better? Are problems at home or work affecting your work performance?

SOAR can give the guidance and connection to resources you need. We are here to help with:

- ◆ **reliable transportation** to and from work
- ◆ **thoughts of quitting** your job
- ◆ **conflict** with family, a co-worker, or neighbor
- ◆ a **reliable childcare** provider
- ◆ concern about **drugs** and/or **alcohol**
- ◆ **affordable housing** or buying a home
- ◆ problems with your **children**
- ◆ **credit counseling** or **budgeting assistance**
- ◆ applying for **Medicaid, Food Assistance Program, Childcare, or other assistance**
- ◆ personal, marital, or family **counseling**
- ◆ help in improving **work attendance**

## COMMON QUESTIONS

### What happens when you call your SOAR Success Coach?

To help you best, we will need to ask you for some details about your situation. We may need to see you in person and will try to be flexible around your work schedule. We will then coordinate services to address your concern and will support you as you work through it.

### Will you share my information with my employer?

Not unless you give us consent. In some cases, we may need to verify some basic job information with your employer. This could be wages, date of hire or attendance history. Personal information can be confidential and we will not disclose why you are seeking our assistance.

### Employer Resource Network Success:

“It is amazing that my employer offers this benefit right onsite. They helped my family during a difficult time with our teenager.”

“I never knew these resources were available. Since I separated from my spouse, things have been very difficult financially. I would be in a much more difficult place if it were not for this program. This has been a bridge to a future.”

“This program saved my job. How would I have gotten to work without a car? I would recommend that anyone connect with the Success Coach.”