

TRAINING PROGRAMS

The **CROSSROADS Program** offers opportunities for training and classes at your work site. By building your personal and employment skills, we can help you grow within your company.

We partner with organizations throughout the community to offer classes such as:

- ◆ **Basic computer skills**
- ◆ **Computer applications**
- ◆ **Financial management & budgeting**
- ◆ **Credit repair and foreclosure prevention**
- ◆ **Affordable family nutrition**
- ◆ **English as a second language (ESL)**
- ◆ **Leadership and problem solving**
- ◆ **Math proficiency**
- ◆ **GED classes**
- ◆ **Health and wellness**
- ◆ **Free income tax preparation**

OUR GOAL

Creating access and resources for employee success at work and in life.

Do you need an educational opportunity not offered through CROSSROADS?

Your Success Coach can help you find a class or program that is right for you, get you registered or search for financial aid if needed.

MEMBER COMPANIES & HOURS

Corsair Engineering, Inc.

2702 N Dort Hwy, Flint, MI 48506

- ◆ Wednesday: 12:45PM-4:30PM

Genesee Packaging

2010 N Dort Hwy, Flint, MI 48506

- ◆ Thursday: 12:45PM-4:30PM

NorthGate

G3367 Corunna Rd, Flint, MI 48532

- ◆ Tuesday: 8:30AM-12:15PM

St. Luke N.E.W. Life Center

3115 Lawndale, Flint, MI 48504

- ◆ Wednesday: 8:00AM-11:45AM

The Disability Network

3600 S Dort Hwy, Flint, MI 48507

- ◆ Monday: 12:45PM-4:30PM

TMI Climate Solutions

200 Quality Way, Holly, MI 48442

- ◆ Tuesday: 1:15PM-5:00PM

WALK-IN WELCOME

Call, email or text for appointments. Off-site meeting locations available. Request additional times if needed.



MIDMICHIGAN ERN CROSSROADS PROGRAM

A program providing access to social services and training programs that support your employment



We can accommodate employees from any shift!

Tonya Rak, Success Coach
Tonya@ERNSuccessCoach.com
810-513-0995

WHAT WE DO

The Mid-Michigan Employer Resource Network (MERN) helps employees access social service and training programs that support employment.

MERN partners with local government, non-profits and private employers to offer the best resources available.

MERN networks with other Employer Resource Networks (ERNs) across the state who share best practices and ideas.

A CROSSROADS Success Coach can *confidentially* help you:

- ◆ improve **employment skills**
- ◆ overcome **personal barriers**
- ◆ prepare for **advancement opportunities**.

STRATEGIC PARTNERS

- ◆ ELGA Credit Union
- ◆ Genesee County DHHS
- ◆ Genesee/Shiawasee Michigan Works!
- ◆ MEDC Community Ventures (CV)
- ◆ Michigan ERN TEAM
- ◆ Mott Community College
- ◆ United Way of Genesee County

CONTACT YOUR SUCCESS COACH

- ◆ By phone, text or email You will receive a reply on the same or next business day.
- ◆ At work or an off-site location.
- ◆ During office hours or a time that works better for you.



WHY SHOULD YOU CALL CROSSROADS?

Feeling overwhelmed or stuck in a rut? Want to make a change for the better? Are problems at home or work affecting your work performance?

CROSSROADS can give the guidance and connection to resources you need. We are here to help with:

- ◆ **reliable transportation** to and from work
- ◆ **thoughts** of quitting your job
- ◆ **conflict** with family, a co-worker, or neighbor
- ◆ a **reliable childcare** provider
- ◆ **concern** about **drugs** and/or **alcohol**
- ◆ **affordable housing** or buying a home
- ◆ problems with your **children**
- ◆ **credit counseling** or **budgeting assistance**
- ◆ applying for **Medicaid, Food Assistance Program, Childcare, or other assistance**
- ◆ personal, marital, or family **counseling**
- ◆ help in improving **work attendance**.

COMMON QUESTIONS

What happens when your call CROSSROADS Success Coach?

To help you best, we will need to ask you for some details about your situation. We may need to see you in person and will try to be flexible around your work schedule. We will then coordinate services to address your concern and will support you as you work through it.

Will you share my information with my employer?

Not unless you give us consent. In some cases, we may need to verify some basic job information with your employer. This could be wages, date of hire or attendance history. Personal information can be confidential and we will not disclose why you are seeking our assistance.

Employer Resource Network Success:

“It is amazing that my employer offers this benefit right onsite. They helped my family during a difficult time with our teenager.”

“I never knew these resources were available. Since I separated from my spouse, things have been very difficult financially. I would be in a much more difficult place if it were not for this program. This has been a bridge to a future.”

“This program saved my job. How would I have gotten to work without a car? I would recommend that anyone connect with the Success Coach.”