

## WHAT WE DO

**The Tri-County Employer Resource Network® (TERN)** helps employees access social service and training programs that support employment.

**TERN partners** with local government, nonprofits and private employers to offer the best resources available.

**TERN networks** with other **Employer Resource Networks® (ERNs)** across the state and nationwide who share best practices.

Your **TERN Success Coach** can confidentially help you:

- ◆ improve **employment skills**
- ◆ overcome **personal barriers**
- ◆ prepare for **advancement opportunities**.

## STRATEGIC PARTNERS

- ◆ **AAC Credit Union**
- ◆ **Grand Haven Area Community Foundation**
- ◆ **Michigan ERN**
- ◆ **Ottawa County DHHS**
- ◆ **United Way of the Lakeshore**



## Are work and home challenges affecting your work performance?

**Your Success Coach can give the guidance and connection to resources you need including, but not limited to:**

- ◆ **workplace training:** skills and better pay
- ◆ **life skills:** budgeting, ESL, GED
- ◆ **tuition assistance:** an advanced degree
- ◆ **financial stability:** credit counseling, 401K, college and other savings plans
- ◆ **public assistance:** applying and navigating
- ◆ **housing:** affordable rentals or home buying
- ◆ **transportation:** public, repairs, car purchase
- ◆ **work attendance:** solving issues and barriers
- ◆ **conflict resolution:** family or co-workers
- ◆ **children:** custody, childcare, development
- ◆ **drugs and alcohol:** treatment and support
- ◆ **counseling:** personal, marital, family

## COMMON QUESTIONS

**What happens when I call my Success Coach?** To help you best, we will need to ask you some details about your situation. We may need to see you in person and will try to be flexible around your work schedule. We will coordinate services to address your concerns and support you as you work through it.

**Will you share information with my employer?** Not unless you give us consent. Sometimes we may need to verify some basic job information with your employer. This could be wages, date of hire, or attendance history. Personal information can be confidential and we will not disclose why you are seeking assistance.

**Employer Resource Network Success:** "It is amazing that my employer offers this benefit right onsite. They helped my family during a difficult time with our teenager."

"I never knew these resources were available. Since I separated from my spouse, things have been very difficult financially. I would be in a much more difficult place if it were not for this program. This has been a bridge to a future."

"This program saved my job. How would I have gotten to work without a car? I would recommend that anyone connect with a Success Coach."

**How can we help achieve your dreams?**



## TRAINING PROGRAMS

The **Tri-County Employer Resource Network® (TERN)** offers training at your work site so you can grow within your company. We also partner with organizations throughout the community to connect you with classes.

Improve your **personal** and **employment** skills such as:

- ◆ **Parenting**
- ◆ **Credit repair**
- ◆ **Math proficiency**
- ◆ **Health and wellness**
- ◆ **Basic computer skills**
- ◆ **Computer applications**
- ◆ **Foreclosure prevention**
- ◆ **Home buying and repair**
- ◆ **GED & college education**
- ◆ **Affordable family nutrition**
- ◆ **Free income tax preparation**
- ◆ **Leadership and problem solving**
- ◆ **English as a second language (ESL)**
- ◆ **Financial management & budgeting**

### OUR GOAL

Creating access and resources for employee success at work and in life.

Your **Success Coach** can help you find a program that is right for you, get you registered, and support you along the way.

## MEMBER COMPANIES & HOURS

### MUSKEGON

#### CWC Textron

1085 W Sherman Boulevard, Muskegon

- ◆ Monday: 11:00am-3:00pm

#### Eagle Alloy

5142 Evanston Ave, Muskegon

- ◆ Monday: 6:30am-10:30am
- \*4th Monday: 8:45am-10:30am (CNC Facility)

#### Harbor Hospice

1050 W Western Ave, Muskegon

- ◆ 2nd Wednesday: 8:30am-12:30pm
- ◆ 4th Wednesday: 11:00am-3:00pm

#### Port City Group

1985 E Laketon Ave, Muskegon

- ◆ Friday: 6:30am-10:30am

#### Wesco

1460 Whitehall Rd, Muskegon

- ◆ Friday: 11:00am-3:00pm
- \*2nd/4th Friday (Bakery)

\*1st/3rd & 2nd/4th = week of the month

### CONTACT YOUR SUCCESS COACH

Call, email, text or walk-in.  
Off-site meeting locations available.  
Request additional times if needed.



Tri-County Employer Resource Network

### MUSKEGON

**A program providing access to social services and training programs that support your employment**



**We can accommodate employees from any shift!**

### Scott Hillard, Success Coach

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