

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

1373% ROI

Member contributions, exploratory visit totals & \$7,800 per employee turnover cost (SHRM calculation)

Distinct Employees Served



292

Plus their families



Company Members

5  **5,011**

Five employer members with 5,035 employees











Delivered Case Needs

Supportive Employment Changes Lives







987

Top Ten Service Needs

 205 Financial	 88 Health/Dental/Insurance	 45 Homeownership
 135 Public Assistance	 84 Transportation	 40 Legal Assistance
 129 Housing	 52 Counseling Request	 38 Coaching
		 28 Education

Onsite Success Coach

-  ERN Loan & Saving Totals = \$38,270
-  Public Assistance Leveraged = \$66,266
-  Community/Relief Funds Leveraged = \$64,921
-  Total Resources Leveraged = \$103,191

*Includes partial monetary case outcome data

Employee Utilization

Supportive Employment Transforms Companies

6.6%





2023 ANNUAL REPORT

West Michigan ERN®

Grand Rapids

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EMPLOYER MEMBERS



EDISON CHRISTIAN
LIFE SERVICES



STRATEGIC PARTNERS



THE ERN USA NETWORK



Collaborative Development Process



Employer Led Model



Shared Onsite Success Coach



Resources



Skill Building



Outreach Tools



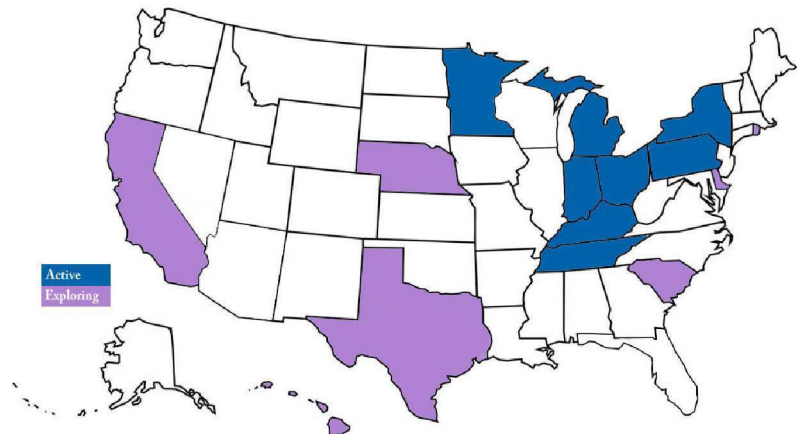
Data and Process Driven CMS



Peer Learning Events



125%-900+% ROI



May 2024 States & Counties

8 Ohio ERNs: Allen, Ashland, Auglaize, Butler, Crawford, Cuyahoga, Defiance, Erie, Fulton, Hamilton, Hancock, Hardin, Henry, Huron, Lorain, Lucas, Marion, Mercer, Montgomery, Morrow, Ottawa, Paulding, Putnam, Richland, Ross, Sandusky, Seneca, Shelby, Van Wert, Williams, Wood, Wyandot

6 Michigan ERNs: Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, St Joseph

5 Kentucky ERNs: Anderson, Hardin, Lee, Montgomery, Morgan and Wolfe

2 New York ERNs: Albany, Columbia, Fulton, Montgomery, Ontario, Rensselaer, Saratoga, Schenectady

1 Tennessee ERN: Shelby

1 Minnesota ERN: Southwest region

1 Indiana ERN: Johnson

1 Pennsylvania ERN: Lancaster

Exploring or Under Development: CA, DE, HI, IN, KY, MA, MI, NY, OH, PA, SC, TX