

## KEY PERFORMANCE INDICATORS

### Return on Investment

Supportive Employment Saves Money

**1025% ROI**

Member contributions, exploratory visit totals & \$7,800 per employee turnover cost (SHRM calculation)

### Distinct Employees Served



**1,142**

Plus their families



### Company Members

**43**  **24,440**

Ten employer members with 5,720 employees

### Delivered Case Needs

Supportive Employment Changes Lives





 **2,478**

A request can have multiple needs (services)

## Top Ten Service Needs

 <b>560</b> Financial	 <b>225</b> Counseling Request	 <b>177</b> Transportation
 <b>345</b> Housing	 <b>200</b> Coaching	 <b>148</b> Health/Dental/Insurance
 <b>321</b> Public Assistance	 <b>191</b> Job Counseling	 <b>117</b> Legal Assistance
		 <b>83</b> Childcare

### Resources Leveraged

-  **ERN Loan & Saving Totals = \$10,650**
-  **Public Assistance Leveraged = \$2,327**
-  **Community/Relief Funds Leveraged = \$102,995**
-  **Total Resources Leveraged = \$115,972**

\*Includes partial monetary case outcome data

### Employee Utilization

Supportive Employment Transforms Companies

**13.8%** 





# 2023 ANNUAL REPORT

## Southwest Michigan ERN®

Combined SWMERN

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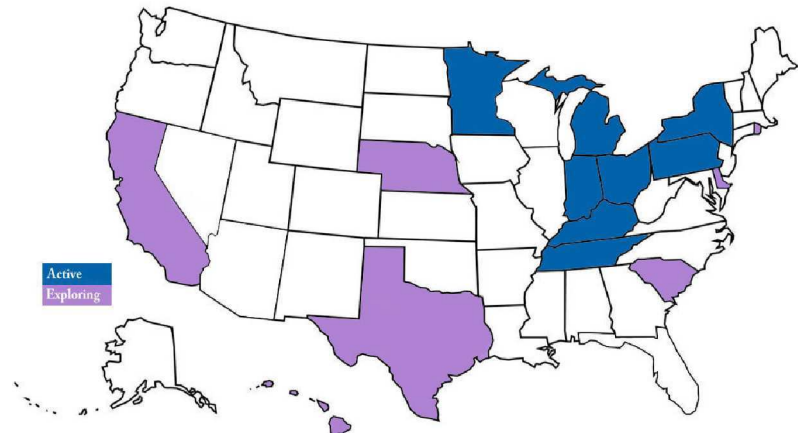
### EMPLOYER RESOURCE NETWORKS



### STRATEGIC PARTNERS



- Collaborative Development Process
- Employer Led Model
- Shared Onsite Success Coach
- Resources Skill Building
- Outreach Tools
- Data and Process Driven CMS
- Peer Learning Events
- 125%-900+% ROI



### May 2024 States & Counties

- 8 Ohio ERNs:** Allen, Ashland, Auglaize, Butler, Crawford, Cuyahoga, Defiance, Erie, Fulton, Hamilton, Hancock, Hardin, Henry, Huron, Lorain, Lucas, Marion, Mercer, Montgomery, Morrow, Ottawa, Paulding, Putnam, Richland, Ross, Sandusky, Seneca, Shelby, Van Wert, Williams, Wood, Wyandot
- 6 Michigan ERNs:** Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, St Joseph
- 5 Kentucky ERNs:** Anderson, Hardin, Lee, Montgomery, Morgan and Wolfe
- 2 New York ERNs:** Albany, Columbia, Fulton, Montgomery, Ontario, Rensselaer, Saratoga, Schenectady
- 1 Tennessee ERN:** Shelby
- 1 Indiana ERN:** Johnson
- 1 Minnesota ERN:** Southwest region
- 1 Pennsylvania ERN:** Lancaster
- Exploring or Under Development:** CA, DE, HI, IN, KY, MA, MI, NY, OH, PA, SC, TX