



LAKESHORE
EMPLOYER RESOURCE NETWORK®

2023 ANNUAL REPORT

Lakeshore ERN®

Oceana County



Helping transform companies
one employee at a time

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

745% ROI

Member contributions, exploratory visit totals & \$7,800 per employee turnover cost (SHRM calculation)

Distinct Employees Served



37

Plus their families



Company Members

4 580

Four employer members with 580 employees

Delivered Case Needs

Supportive Employment Changes Lives



91

A request can have multiple needs (services)

Top Ten Service Needs



17 Housing



6 Education



5

Special/Seasonal Programs



16 Legal Assistance



5 Counseling Request



5

Transportation



13 Financial



5 Health/Dental/Insurance



3

Child Care



3

Coaching

Onsite Success Coach



Eva Reyna Berumen, Success Coach
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Employee Utilization

Supportive Employment Transforms Companies

7.3%





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EMPLOYER MEMBERS



OCEANA COUNTY
Medical Care Facility



SSB | Shelby State Bank

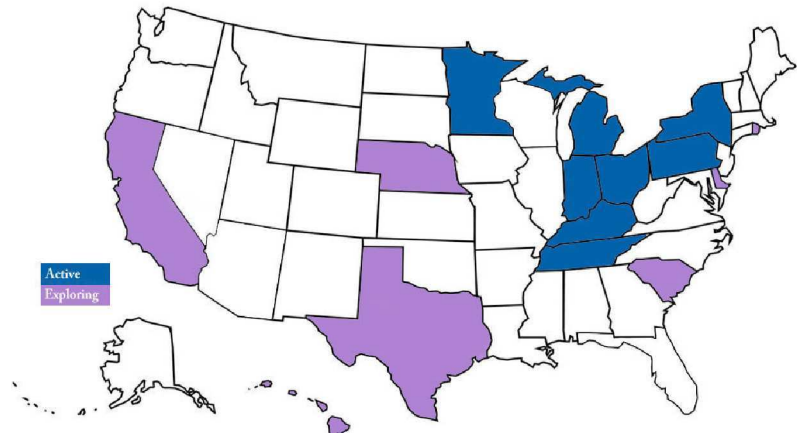
STRATEGIC PARTNERS



United Way
of the Lakeshore

THE ERN USA NETWORK

-  Collaborative Development Process
-  Employer Led Model
-  Shared Onsite Success Coach
-  Resources  Skill Building
-  Outreach Tools
-  Data and Process Driven CMS
-  Peer Learning Events
-  125%-900+% ROI



May 2024 States & Counties

8 Ohio ERNs: Allen, Ashland, Auglaize, Butler, Crawford, Cuyahoga, Defiance, Erie, Fulton, Hamilton, Hancock, Hardin, Henry, Huron, Lorain, Lucas, Marion, Mercer, Montgomery, Morrow, Ottawa, Paulding, Putnam, Richland, Ross, Sandusky, Seneca, Shelby, Van Wert, Williams, Wood, Wyandot

6 Michigan ERNs: Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, St Joseph

5 Kentucky ERNs: Anderson, Hardin, Lee, Montgomery, Morgan and Wolfe

2 New York ERNs: Albany, Columbia, Fulton, Montgomery, Ontario, Rensselaer, Saratoga, Schenectady

1 Tennessee ERN: Shelby

1 Minnesota ERN: Southwest region

1 Indiana ERN: Johnson

1 Pennsylvania ERN: Lancaster

Exploring or Under Development: CA, DE, HI, IN, KY, MA, MI, NY, OH, PA, SC, TX