

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

1225% ROI

Member contributions, exploratory visit totals & \$7,800 per employee turnover cost (SHRM calculation)

Distinct Employees Served



341

Plus their families



Company Members

10  **5,720**

Ten employer members with 5,720 employees




Delivered Case Needs

Supportive Employment Changes Lives





 **736**

A request can have multiple needs (services)

Top Ten Service Needs

 150 Public Assistance	 82 Coaching	 39 Childcare
 94 Financial	 45 Job Counseling & Navigation	 36 Legal Assistance
 87 Housing	 44 Counseling Request	 29 Transportation
		 25 Food Assistance

Resources Leveraged

-  ERN Loan & Saving Totals = **\$1,520**
-  Public Assistance Leveraged = **\$2,327**
-  Community/Relief Funds Leveraged = **\$23,227**
-  Total Resources Leveraged = **27,074**

*Includes partial monetary case outcome data

Employee Utilization

Supportive Employment Transforms Companies

11.3% 





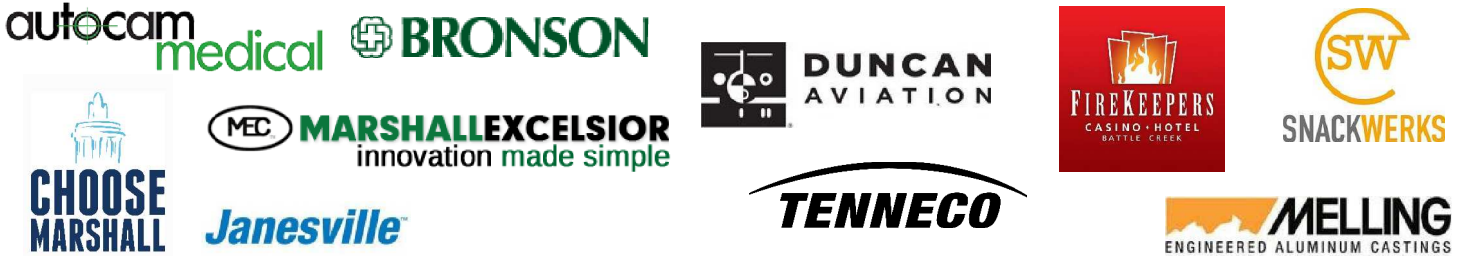
2023 ANNUAL REPORT

Southwest Michigan ERN®

Battle Creek

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EMPLOYER MEMBERS

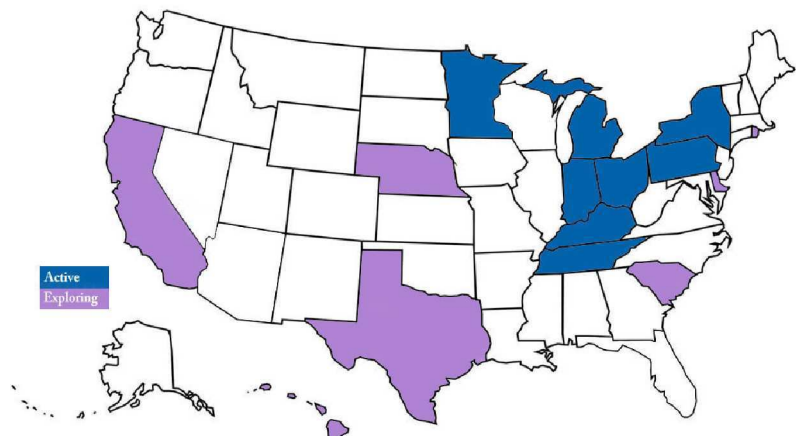


STRATEGIC PARTNERS



THE ERN USA NETWORK

- Collaborative Development Process
- Employer Led Model
- Shared Onsite Success Coach
- Resources Skill Building
- Outreach Tools
- Data and Process Driven CMS
- Peer Learning Events
- 125%-900+% ROI



May 2024 States & Counties

- 8 Ohio ERNs:** Allen, Ashland, Auglaize, Butler, Crawford, Cuyahoga, Defiance, Erie, Fulton, Hamilton, Hancock, Hardin, Henry, Huron, Lorain, Lucas, Marion, Mercer, Montgomery, Morrow, Ottawa, Paulding, Putnam, Richland, Ross, Sandusky, Seneca, Shelby, Van Wert, Williams, Wood, Wyandot
- 6 Michigan ERNs:** Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, St Joseph
- 5 Kentucky ERNs:** Anderson, Hardin, Lee, Montgomery, Morgan and Wolfe
- 2 New York ERNs:** Albany, Columbia, Fulton, Montgomery, Ontario, Rensselaer, Saratoga, Schenectady
- 1 Tennessee ERN:** Shelby
- 1 Indiana ERN:** Johnson
- 1 Minnesota ERN:** Southwest region
- 1 Pennsylvania ERN:** Lancaster
- Exploring or Under Development:** CA, DE, HI, IN, KY, MA, MI, NY, OH, PA, SC, TX