



LAKESHORE
EMPLOYER RESOURCE NETWORK

OCT 2017-SEPT 2018



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Employer Resource Network®

Success Coach, Will Roberson

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

444% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



312

Plus their families



Total Employee Requests

456



Includes return users; multiple interactions on a service in the same month excluded

Total Services

Supportive Employment Changes Lives

650

A request can have multiple needs (services)

Top Ten Service Needs



88

Health/Insurance



56

Financial Literacy



40

Auto Repair



69

Employment (Retention)



51

Utilities



31

Transportation



65

Food (FAP/SNAP)



41

Housing



30

Counseling Referral



29

Foreclosure/ Evic. Prevention

Emergency Loans



Loan Totals = \$56,570



Savings Component Total = \$29,416



Employees encouraged to reserve their saving component for future emergencies

Employee Utilization

Supportive Employment Transforms Companies

12.4%



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