

Sarah Beckle, Success Coach

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

600% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



210

Plus their families



Total Employee Requests

327



Includes return users; multiple interactions
on a service in the same month excluded

Total Services

Supportive Employment Changes Lives



430

A request can have multiple needs (services)

Top Ten Service Needs



86 Hard Training



45 Coaching



23 Counseling Referral



53 Housing



30 Financial



20 Health/Insurance



51 Financial Literacy



28 Govt. Agency
Navigation



16 Other



15 Transportation

Emergency Loans



Loan Totals = \$11,000



Savings Component Total = \$5,819



**Employees encouraged to reserve their
saving component for future emergencies**

Employee Utilization

Supportive Employment Transforms Companies

33.6%

