



OCT 2019–SEPT 2020

Lakeshore ERN

Oceana County



KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

315% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



165

Plus their families



Total Employee Requests

233 

Includes return users; multiple interactions on a service in the same month excluded



Total Services

Supportive Employment Changes Lives





367 

A request can have multiple needs (services)

Top Ten Service Needs

 71 Gov't Agency Navigation	 30 Immigration	 17 Transportation
 30 Housing	 21 Other	 16 Utilities
 34 Health/ Insurance	 18 Education	 14 Employment Retention
		 14 Legal Assistance

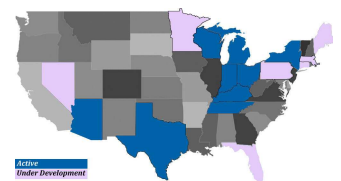
Emergency Loans

-  **Loan Totals = \$37,000**
-  Success coaches help employees create a workable budget = higher loan compliance
-  **Savings Component Total = \$19,240**
-  Employees encouraged to reserve savings for future emergencies = greater stability

Employee Utilization

Supportive Employment Transforms Companies

9.8% 



Learn more: ern-mi.com  Join the Network: ern-usa.com 

Active Under Development



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Lakeshore Michigan ERN

Oceana County

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EMPLOYER MEMBERS

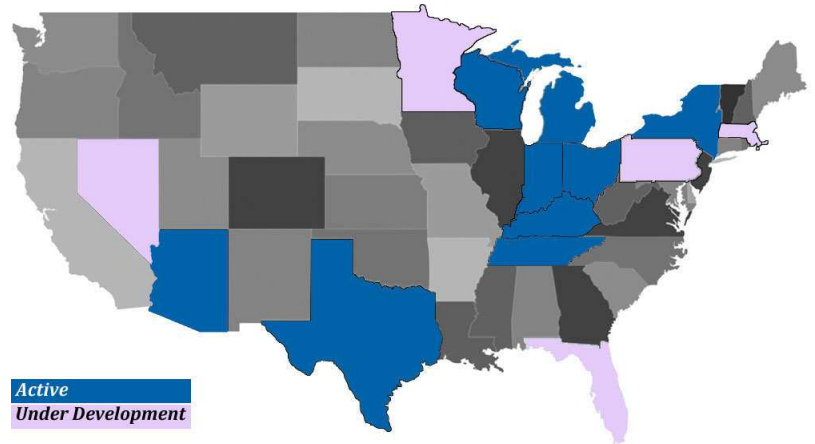


STRATEGIC PARTNERS



THE ERN USA NETWORK

- Collaborative Development Process
- Employer Led Model
- Shared Success Coach
- Resources Skill Building
- Outreach Tools
- Data and Process Driven CMS
- Peer Learning Events
- 500+% ROI



Number & Counties

- 9 Michigan ERNs:** Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, Saginaw, St Joseph
- 4 New York ERNs:** Albany, Columbia, Fulton, Montgomery, Rochester, Rensselaer, Schenectady
- 5 Ohio ERNs:** Ashland, Lucas, Marion, Mahoning, Montgomery, Richmond
- 1 Arizona ERN:** Pima
- 1 Indiana ERN:** Johnson
- 1 Kentucky ERN:** Hazard (additional under development)
- 1 Tennessee ERN:** Shelby
- 1 Texas ERN:** McLennan
- 1 Wisconsin ERN:** Green, Rock
- Under Development:** FL, MA, MN, PA