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KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

536% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



57

Plus their families



Total Employee Requests

224



Includes return users; multiple interactions on a service in the same month excluded

Total Services










Supportive Employment Changes Lives



326

A request can have multiple needs (services)

Top Ten Service Needs

- | | | |
|---|---|---|
|  198 Coaching |  13 Career Counseling |  8 Housing |
|  21 Financial Literacy |  40 Food (Community) |  8 Legal Assistance |
|  18 Counseling Referral |  9 Clothing |  8 Other |
| | |  5 Financial |

Employer Members



- Adoption Option LaLonde's Market
- Greater Midland Community Centers
- Memorial Presbyterian Church
- MidMichigan Health - Midland
- Three Rivers Corporation
- Midland Public Schools

Employee Utilization

Supportive Employment Transforms Companies

2.1%

