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KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

842% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



259

Plus their families



Total Employee Requests

478



Includes return users; multiple interactions on a service in the same month excluded

Total Services

Supportive Employment Changes Lives



478

A request can have multiple needs (services)

Top Ten Service Needs



73

Housing



43

Other



71

Financial



33

Auto Repair



47

Coaching



26

Financial Literacy



24

Govt. Agency Navigation



24

Counseling Referral



24

Health/Insurance



23

Community Food Resource

Emergency Loans



Loan Totals = **\$10,800**



Savings Component Total = **\$5,616**



Employees encouraged to reserve their saving component for future emergencies

Employee Utilization

Supportive Employment Transforms Companies

15.4%

