

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

764% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



226

Plus their families



Total Employee Requests

389 

Includes return users; multiple interactions
on a service in the same month excluded











Total Services

Supportive Employment Changes Lives





655 

A request can have multiple needs (services)

Top Ten Service Needs

 102	Financial Literacy	 61	Coaching	 43	Child Care
 67	Counseling Request	 55	Housing	 38	Education
 65	Gov't Agency Navigation	 47	Health/ Insurance	 33	Other
				 30	Career Counseling

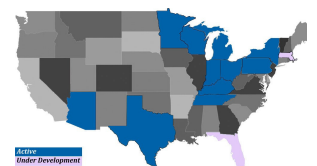
Financial Support Leveraged

-  **Hardship Loans = \$2,500**
-  **Hardship Savings Component = \$1300**
-  **Community Financial Resources = \$7,120.64**
-  **Success coaches help employees create a workable budget = \$Priceless**

Employee Utilization

Supportive Employment Transforms Companies

12.0% 



EMPLOYER MEMBERS



Inspired Brewing®



"Together We Achieve"



We are more than a career.



Leave a Lasting Impact!



Summit Polymer



STRATEGIC PARTNERS



THE ERN USA NETWORK



Collaborative Development Process



Employer Led Model



Shared Success Coach



Resources



Skill Building



Outreach Tools



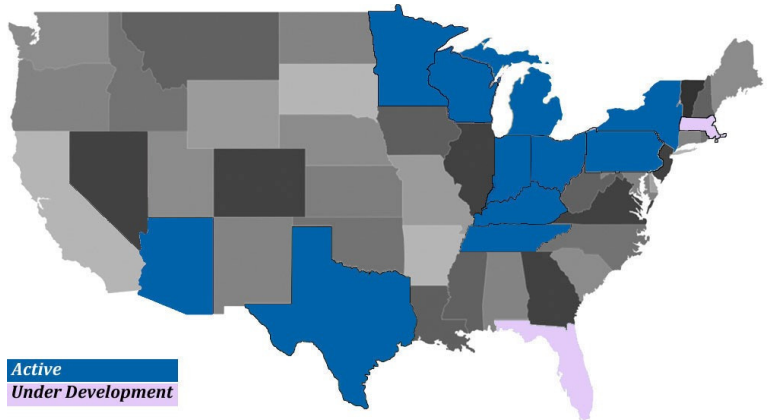
Data and Process Driven CMS



Peer Learning Events



500+% ROI



States & Counties

9 Michigan ERNs: Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, Saginaw, St Joseph

4 New York ERNs: Albany, Columbia, Fulton, Montgomery, Rochester, Rensselaer, Schenectady

5 Ohio ERNs: Ashland, Lucas, Marion, Mahoning, Montgomery, Richmond

1 Arizona ERN: Pima

1 Tennessee ERN: Shelby

1 Indiana ERN: Johnson

1 Texas ERN: McLennan

1 Kentucky ERN: Hazard, Gallatin, Laurel, Rowan, Scott

1 Wisconsin: Green, Rock

1 Minnesota ERN: Southwest

Under Development: Florida & Nebraska

1 Pennsylvania ERN: Lanchaster

